



OEC C480013 Troubleshooting Guide

Radio will not turn ON

- Try the reset button on radio.
- Check fuse on back of radio.
- Check 12V+ on battery wire to radio (YELLOW wire) on radio.
- Check 12V+ on accessory wire to radio (RED wire) on radio.
- Check Ground on the radio.

Radio turns ON, but no sound

- Verify **Volume, Fader/Balance, Mute** controls are set correctly (see owners manual).
- Try RESET button.
- Verify proper speaker connections.
- Check for shorts or opens on speaker wires.

CD does not load fully

- Make sure unit has power and no other CD is currently inside.
- Inspect radio's chassis to verify shipping screw(s) have been removed.

CD does not play correctly

- Check to make sure disc is inserted correctly.
- Verify disc is free from dirt, scratches, etc.
- Check with factory CDs.
- Check factory original CDs for compatibility warnings (due to various copy-protection, multi-media content, etc).
- Disc skips during playback – verify you have not exceeded 30 degrees mounting angle.
- Check installation of C480013. Verify solid secure mounting. Verify mounting strap is secured to rear stud of radio for support.

No AM or FM reception

- Verify you are tuned to a valid station.
- Check your antenna connection on rear of stereo.
- Try a different antenna.

No TV antenna reception

- Verify solid antenna connections on both sides of cable jack on entertainment center and also to aerial.
- Verify crimped cable plug connection, check for shorts or exposed wires.
- Verify TV is set up properly for Air/Cable reception.

No Power to 12 volt DC outlet

- Verify solid 12 volt connection to rear of adapter.
- Inspect for any debris inside adapter.
- Verify the circuit provides 12+VDC full time or what is needed to ensure 12+VDC is provided.

No Phone jack operation

- Verify solid connections at and from rear of entertainment center to phone source.
- Inspect for any debris inside adapter.
- Verify a Land Line Phone connection has been made to the coach.

No Power to 110 AC outlet

- Verify connection from rear of entertainment center to 110 AC source.
- Verify circuit is not tripped or fuse blown.

No audio from speaker jacks

- Verify both jacks are operable.
- Verify connection to radio source from speaker jacks.
- Try using a different speaker wire connector plug.
- Verify proper radio settings to speaker jacks.
- Verify the speakers are not blown.
 - Connect a known good speaker to the jack to ensure it's operation.

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April 26, 2007